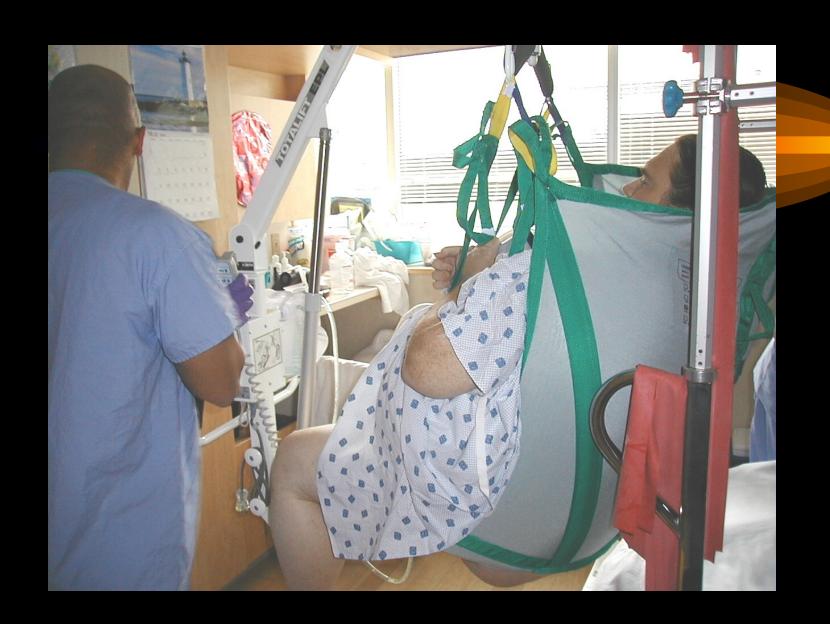
## Patient Lift Teams

By: William Charney, DOH

 LIFTING TEAMS PUT RISK WHERE IT CAN BE CONTROLLED; IN SMALL GROUPS OF TEAMS RATHER THAN HUNDREDS OR THOUSANDS OF NURSING PERSONNEL









ONE OF THE MAJOR RISK
 MANAGEMENT PRINCIPLES OF LIFT
 TEAMS IS THAT LIFTING IS A SKILL
 NOT A RANDOM TASK

#### GOAL

NURSES DOING ALMOST NO LIFTING;
 THIS CREATES A REDUCTION OF
 EXPOSURE TO INJURY POTENTIAL

# RESULTS OF PEER REVIEW STUDIES Charney: 10 Hospital Study

- \*69% Reduction in Injury Rate
- \*62% Reduction in Incident Rate
- \*90% Reduction in Lost Days
- \*72% Reduction in Workers Comp Cost
- \*23.5 Combined Years of Lift Team Experience

#### Charney: 18 Hospital Study

- Published 2003, Journal of Healthcare Safety, vol. 1 no.2, Spring 2003
- All 18 participating hospitals that provided data showed statistically significant reductions in lost days, medical costs, numbers of injuries, restricted days

#### St. Francis Medical Center, Indiana

- Lift Team 24/7
- 17 Lift Team Members: Some internal hires some external hires
- 710 Bed Acute Care Facility
- One Year 16,000 Lift Teams did 16,000 Lifts and 26,000 Turns/Repositions (2005)

## St. Francis Results: One Year (continued)

- 39% Reduction of Lost Work Days
- 54% Reduction of Restricted Work Days
- 72% Reduction in Medical Costs
- Total Savings First Year: \$440,000
- Equipment Investment: \$54,000

## St. Francis: Employee Data (continued)

- 92% Staff Satisfaction
- 80% Reported Less Muscle Strain
- 78% Reported Safer Working Environment
- 73% Reported More Time for Other Duties
- 48% Reported Improved Staff Morale

## St. Francis: Employee Data (continued)

- Pressure Ulcer Incidence Rate Declined Each Quarter
- Patients Out of Bed More Frequently
- Patients Turned/Repositioned More Often
- 81% of Staff Reported Patient Transfer Safer
- 43% of Staff Reported Improved Patient Satisfaction with Lift Team Transfers

#### UC Davis: Data

- 2005: No Injury Claims Since the Lift Team Implemented
- 2004: 23 Patient Handling Claims
- 2003: 47 Patient Handling Claims

#### UC Davis: Data (continued)

- Medical Center Expects to Save \$500,000 per Year in Claim Costs
- Initial Start Up Costs: \$260,000 a Year in Wages - 14 Lift Team Members in Two Person Teams in 12 Hour Shifts
- Service Available 24/7
- Pay: \$14.81/Hour # of Lifts/Day 140

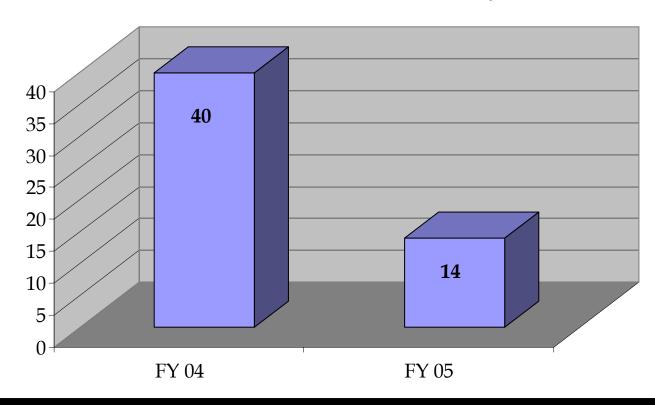
#### Mt. Diablo Healthcare, California

- 576 Bed Facility
- Reduction of Claims for Back Injury \$475,000 Since 2002

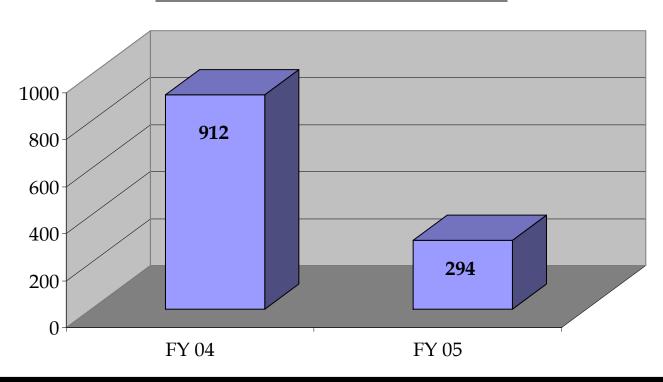
#### Kent Hospital, Rhode Island

- 359 Beds
- 8 Regular Lift Team Members/5 per Diem
- 5 days/wk: 7:30-11pm
- Weekends: 7:30am-4pm
- One team: 7:30am-4pm/One team:
  - 10-2pm
- One team: 2:30pm-11pm

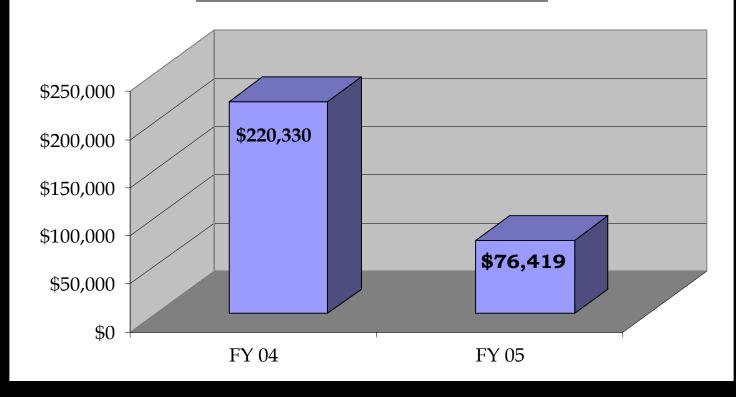
#### Kent Hospital-Warwick, Rhode Island Pre Lift Team vs. Post Lift Team Injuries



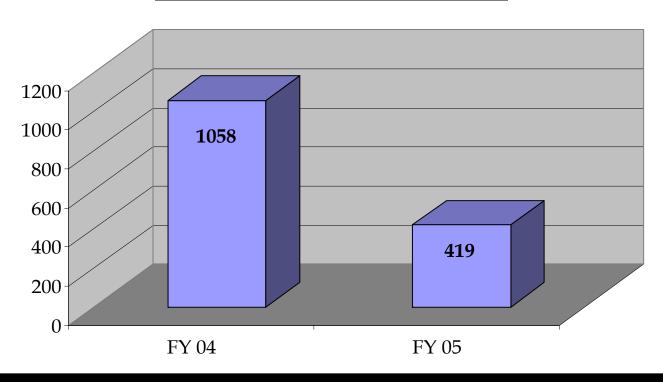
## Kent Hospital-Warwick, Rhode Island Lost Work Days Pre Lift Team vs. Post Lift Team



## Kent Hospital-Warwick, Rhode Island Medical & Indemnity Costs FY 04 vs. FY 05 Pre Lift Team vs. Post Lift Team



#### <u>Kent Hospital-Warwick, Rhode Island</u> <u>Modified Work Days-FY 04 vs. FY 05</u> <u>Pre Lift Team vs. Post Lift Team</u>



#### Kaiser Lift Team Data, Northern California

- Five Hospitals Reporting a 33%
   Decrease in Nursing Departments in Workers' Comp Claims.
- Kaiser Now Requires Lift Teams in All California Facilities

## Large Metropolitan Hospital, Seattle Region

Reduced Lost Workdays from 1474 to
 470 in the First Year of Implementation

## Tri-City Health Systems, San Diego, California

<b>SEVERITY</b>	Lift Team		
	<u>Preventable</u>	No Lift Team	Total
1995		\$4,427,396	\$4,427,396
1996		\$570,868	\$570,868
1997		\$2,019,486	\$2,019,486
1998*		\$167,881	\$167,881
1999	\$205,798	\$593,027	\$798,825
2000	\$381,171	\$551,219	\$932,390
2001	\$600,891	\$685,987	\$1,286,878
2002	\$471,458	\$292,121	\$763,579
2003	\$440,868		\$440,868
2004	\$370,499		\$370,499
2005	\$103,096		\$103,096

#### TRI-CITY HEALTH SYSTEMS

(continued)

<b>FREQUENCY</b>	Lift Team		
	<b>Preventable</b>	No Lift Team	Total
1995		48	48
1996		28	28
1997		48	48
1998*		22	22
1999	22	30	52
2000	16	31	47
2001	38	25	63
2002	37	10	47
2003	30		30
2004	40		40
2005	20		20

### Sutter Health System, California

- Six Year Review of Back Injury Reduction in Nursing
- Frequency Reduction from 12.9 to 1.3
- Indemnity Reduction from 9.7 to 0.8

#### Woodland Health Care

- Crossed Trained a Transport Team to Lift Team
- Two Year Prior Data Showed 151 and 171 Lost and Restricted Days
- Post Lift Team were Reduced to 2

#### Mayo Clinic

- Over 60,000 Lifts Performed Without Injury
- To Staff or Lift Team Members on the Shifts Covered
- Restricted Days were Reduced by 361%
- \$310,000 Reduction in Cost of Back Injury for 4 Years

#### Alaska Native Medical Center

- Five Year Comparable Data showed Lift Teams
- Reduced from 61 Lost Days per 100 FTEs to 20
- Lost Days per 100 FTEs
- Teams Run 7 Days per Week 8am to 6pm
- The Teams Perform 10,000 Patient Contacts Per Year

#### University of Washington Medical Center

#### 6 Month Data

- 63% Reduction in Injury
- 86% Reduction in Lost Days
- 63% Reduction in Sick Hours Used

### Sioux Valley Medical Center

- 500 Bed Hospital 2 Years Data
- Reduced Injury Claims: 69%
- Reduced Lost Days: 95%
- Reduced Restricted Days: 88%
- Reduced Average Cost per Injury Due to Patient Handling from \$9,894 to \$1,099
- Medical Cost Savings Direct and Indirect Cost by \$690,504

#### University of Chicago Hospital

- 576 Beds
- 30-60 Lifts a day
- Running 2 Teams 7 Days per Week
   Covering 8am to 9pm
- Reduced Injuries by 40% the First Year

#### NURSING HOME DATA

Caska reported on Lift Teams in 3

Nursing Home Units in a Medical Center:

 Results: 0 Injuries on Units or Shifts that had Access to Lift Teams

Source: AOHP Journal; December 2003

#### Donaldson Study 296 Bed Facility

- 60% Reduction in Claim Frequency X
   One Year and 90% Reduction in Claim Frequency X
   Frequency X
   60% Reduction in Claim Frequency X
- 98.6% Decrease in Incurred Losses for the 6 Year Period

Source: AOHP Journal; December 2003

# Davis Study: University of Washington

- 62.7% Reduction in Sick Calls Due to Back Injury on Lift Team Shift
- 85.5% Reduction in Lost Workdays from Patient Related Injuries
- Represents a One Year Intervention Study

Source: AOHP Journal; December 2003

#### Harborview Hospital

- 62% Reduction in Injuries
- Hospital Hiring and Maintaining Teams
   Despite Global Hospital Budget Deficits

#### Tampa General Hospital

- 900+ Bed Facility
- Lift Teams 24/7
- Ceiling Lifts Installed in Most Areas
- 2004: 1 Lost Time Injury with a Cost of \$26,000
- Prior Costs approximately \$500,000+/Year
- 12 Member Team

#### More Kaiser Data

 Overall Data for Facilities with Lift Teams in California Kaiser Systems showed a 7% Decrease in Injuries as Compared to a 17% Increase in Injuries in Facilities Without Lift Teams

Source: Charney, Journal of Healthcare
Safety, vol. 1 no. 2 Spring, 2003

#### Advantages of Lift Teams

- Allows the Return of Injured Workers Back to Bedside Medical Care without Fear of Re-Injury
- Allows Already Injured Workers with Previous Injuries to Continue Working Without Fear of Re-Injury
- Reduces Turnover and Vacancy Rates

Source: Hefti AAOHN vol. 51 no. 6

### Advantages

- Can Perform High Risk Lifts Without Injury
- Can Perform Bariatric Lifts Without Injury
- Can Perform Re-Positionings Without Injury
- Can Protect the Patient from Patient Falls thereby Lowering Indemnity Risk Potential

#### University Hospital, Portland

- \$100,000 Average Cost per Year for Direct Cost of Injury Over 3 Years Reduced to 58% in First Study Year for a 500 Bed Hospital
- Running Lift Teams 24/7
- Average # of Services per Month = 1674
- Average # of Services per Day = 56
- Average Response Time = 3 Minutes

#### University Hospital (continued)

- Reduced Workers' Comp Claims from \$100,000 for the Pre Year to \$21,000 to Post Year
- Injuries were Reduced from 51
   Recordable to 41 Recordable Claims

#### University Hospital (continued)

- Average Service Time 10 Minutes
- Re-Positioning and Turning was the Majority of Calls Averaging about 70%
- Nursing Satisfaction Rated at an Extremely High Level

### Turnover Rates Computed

In One Study using Lift Teams, a 500
Bed Hospital Reduced its Turnover Rate
to .68% Compared to a National Average
of 15.7% and its Vacancy Rate was
Reduced to 8.76% Compared to a
National average of 11% (AHA Data)

Source: Hefti: AAOHN vol. 51 no. 6 2003